

Care & Maintenance Guide

THE NEW
traditionalists[®]

Wood Care

Storage and Care

If furniture is exposed to extreme changes in temperature and/or humidity, the wood is susceptible to warping, splitting, cracking, expanding, shrinking, etc.

Warehouses, containers, and trailers are often cold and wet. Wood products should be received in climate-controlled environments between 55° and 85°F and 30-50% humidity. Storing items outside of this range will likely damage your furniture and void the warranty.

Furniture should not be stored in a warehouse for longer than 4 weeks.

For best results, furniture should acclimate in a controlled environment for at least 3 days.

Professional movers are recommended. Handling damage is not within TNT's responsibility and causes headaches for everyone involved.

Damage incurred during freight, should be addressed through the freight carrier.

Failure to adhere to proper furniture care will result in damage. Replacement pieces and techs cost money and time. Please make sure the furniture is cared for prior, during, and after the installation.

General Care and Cleaning Instructions

Wood

Wood painted/stained furniture should be cleaned with mild, soapy water and then dried immediately with a clean, soft cloth. Abrasive cleaners will damage the product.

When dusting a surface, please use a cleaning polish that does not contain silicone. Silicone can damage the paint and make future refinishing very difficult. Lemon oil and other oil-based polishes should also be avoided because they attract dust and grit and can cause a hazy film on the finish.

High heat will damage solid and veneer woods and finishes.

Direct sunlight exposure can/will warp wood and impact the finish.

Liquids should be wiped up immediately. Letting moisture sit or pool will cause damage.

Avoid anything extreme.

Metal

Use a solution of mild soap and warm water for daily cleaning.

Do not use cleaning products containing ammonia, alcohol, or petroleum.

Avoid anything extreme.

Stone

Clean stone surfaces with a neutral cleaner, stone soap, or a mild liquid dishwashing detergent and warm water.

Specialty stone may require special cleaning.

Natural stone is sealed but still subject to marring, staining, etching, and other patinas. Acidic liquids can damage stone.

Avoid anything extreme.

Upholstery

Please contact your COM/COL vendor for proper care.

TOUCH UP KIT: Please email commercial@tntheastcoast.com or your Project Manager if you'd like us to send you a kit to touch up the finish on your product.